

**NY SFA EI Program
Claim Adjudication Matrix**

Top 10 Medicaid Denials from October 1, 2014 to October 31, 2015

Ordered by Total Dollar Amount (\$) of Denials
Top 5 Codes Represent 95.3% of Denials by (\$)
Top 10 Codes Represent 99.9% of Denials by (\$)

Adjustment Group Code	Adjustment Reason Code	Remark Code	Description	Action	System Response	Report To	Amount	% of Total Amount	Count	% of Total Count
CO	97	M86	Duplicate Claim	Non-Workable	Move to Next Payer	Provider	\$ 50,698,122.63	49.3%	491,351	36.4%
CO	200	NULL	Child Ineligible on Date of Service	Non-Workable	Move to Next Payer	Provider	\$ 30,044,404.80	29.2%	410,574	30.4%
CO	22	MA04	COB-SECONDARY PAYMENT CANNOT BE CONSIDERED WITHOUT THE IDENTITY OF OR PAYMENT INFORMATION FROM THE PRIMARY PAYER. THE INFORMATION WAS EITHER NOT REPORTED OR WAS ILLEGIBLE.	Workable	Hold for Manual Correction	Provider	\$ 7,509,926.00	7.3%	88,651	6.6%
CO	96	N30	Likely a Code 35 issue	Workable	Hold for Manual Correction	Provider	\$ 6,889,845.50	6.7%	195,041	14.4%
CO	29	NULL	Time time limit has expired. Resubmit with delay reason code	Non-Workable	REBILL WITH DELAY CODE	Provider	\$ 2,907,930.50	2.8%	64,352	4.8%
CO	242	M115	Code 35	Workable	Hold for Manual Correction	Provider	\$ 1,662,254.25	1.6%	54,852	4.1%
CO	16	MA39	Child's Gender does not match what eMedNY has on file	Workable	Hold for Manual Correction	Provider	\$ 1,232,308.77	1.2%	15,949	1.2%
CO	9	N517	Diagnosis is inconsistent with patients age	Workable	Hold for Manual Correction	Provider	\$ 1,224,570.75	1.2%	17,704	1.3%
CO	16	N340	Child's DOB does not match what eMedNY has on file	Workable	Hold for Manual Correction	Provider	\$ 315,734.75	0.3%	5,022	0.4%
CO	6	N129	The procedure/revenue code is inconsistent with the patient's age	Workable	Hold for Manual Correction	Provider	\$ 234,354.84	0.2%	2,395	0.2%
Top 10 Totals							\$ 102,719,452.79		1,345,891	