Welcome to the May 2021 issue of the Aware Prepare (AP) Update. The AP is your bi-monthly guide to upcoming trainings related to preparedness, readiness and response. These trainings may be provided in one or more of the following formats, including: live webcasts, webinars and in-person training; archived webcasts, webinars and on demand eLearning. Questions or submissions, email: edlearn@health.ny.gov

### Calendar List of Live Events

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<tr>
<th>Event</th>
<th>Provider</th>
<th>Air Date</th>
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<tr>
<td><strong>Commerce Training Institute Courses</strong></td>
<td>CTI</td>
<td>Multiple Dates</td>
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<tr>
<td>Project Firstline</td>
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<tr>
<td><strong>New and Upcoming Live Events for May 2021</strong></td>
<td>Varied</td>
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<tr>
<td><strong>New Archived Content on NYLearnsPH.com LMS</strong></td>
<td>Varied</td>
<td>OnDemand</td>
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<tr>
<td>RTC JITT List with COVID-19 Resources (Revised 3/31/2020)</td>
<td>RTCs</td>
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<tr>
<td>COVID-19 CDC COCA Calls</td>
<td>CDC</td>
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</tr>
<tr>
<td><strong>2019 Evacuation Plan Template Update: Recorded Sessions for Nursing Homes and Adult Care Facilities</strong></td>
<td>OHEP</td>
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<tr>
<td><strong>Comprehensive Emergency Management Plan Training Online Training Module</strong></td>
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<tr>
<td>Medical Countermeasures ClinOps On Demand Webinars from PHEEP</td>
<td>PHEEP</td>
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<tr>
<td>Climate and Health Courses</td>
<td>NYSDOH &amp; PHTCs</td>
<td>On Demand</td>
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</tr>
<tr>
<td>Centers for Disease Control and Preparedness - CERC, RAD, Packaging &amp; Receiving, &amp; SNS Courses</td>
<td>CDC</td>
<td>Online Courses</td>
<td>20-22</td>
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<tr>
<td>FEMA Incident Command Systems (ICS) Courses</td>
<td>FEMA</td>
<td>OnDemand</td>
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<tr>
<td>FEMA with Columbia University’s National Center for Disaster Preparedness (NCDP)</td>
<td>Columbia U. NCDP</td>
<td>e Learning</td>
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</tr>
<tr>
<td>COVID-19 Resources</td>
<td>NYSDOH, DHHS, CDC</td>
<td>-</td>
<td>25</td>
</tr>
</tbody>
</table>

Feeling stressed by the COVID-19 epidemic? You are not alone. Call the NYS Emotional Support Helpline 7 days a week, 8am-10pm at 1-844-863-9314.
### CTI-100

**Introduction to the Health Commerce System**

- **Friday, May 7, 2021, 9-10am**
- **Wednesday, June 2, 2021, 2-3pm**

**Provider:** NYSDOH Commerce Training Institute  
**Average Completion Time:** 1 hr  
**Continuing Education credits:** No  
**Enroll in LMS Course:** [CTI-100](#)

The redesigned Health Commerce System (HCS) became available in March 2010. The HIN and HPN were recreated as the Health Commerce System portal, or HCS. There is no longer a separation between the HPN and HIN.

**Objectives:**
- Identify the major elements of the HCS architecture
- Identify the features of the HCS
- Demonstrate strategies to customize the portal for your own use.

### CTI-120

**Integrated Data Reporting in HERDS v.3**

- **Tuesday, May 11, 2021, 2-3pm**  
- **Wednesday, June 16, 2021, 9-10am**

**Provider:** NYSDOH Commerce Training Institute  
**Webinar:** Yes  
**Average Completion Time:** 1 hr  
**Continuing Education credits:** No  
**Enroll in LMS Course:** [CTI-120](#)

This course provides a solid foundation for adult care facilities, home health agencies, hospices, hospitals, LHCSAs, nursing homes and extension clinics to report data using the HERDS v.3 application. The course will begin with a look at how to obtain access to HERDS and how facilities will be notified when there are activities to be completed. Learners will then be provided demonstration of the new reporting platform. The session concludes with a brief overview of the pre-selected reports available from the application. This course is presented in a one-hour session via WebEx Training Center.

**Objectives:**
- Locate and modify the person record.
- Explain the importance of the person record in relation to HERDS.
- Demonstrate the ability to review assigned roles.
- Locate and access HERDS.
- Describe the overall structure of HERDS activities.

### CTI-200

**Communications Directory Certification**

- **Thursday, May 13, 2021, 1-2:30pm**  
- **Tuesday, June 8, 2021, 9:30-11am**

**Provider:** NYSDOH Commerce Training Institute  
**Webinar:** Yes  
**Average Completion Time:** 1.5 hrs  
**Continuing Education credits:** No  
**Enroll in LMS Course:** [CTI-200](#)

This course provides a comprehensive review of the Health Commerce System Communications Directory, the underlying records that make up the directory, and the tools all HCS users can use to access the directory. This two-hour course will begin by examining the structure of the directory and differentiating between the actual contact information records stored for each person in the directory, and the facilities and roles those records can be associated with. Once the structure of the directory has been examined learners will review and have an opportunity to practice with the applications used to access the information stored in the directory. At the conclusion of this course learners will be able to:
- List the components of the Communications Directory
- Summarize how the components are related and work together
- Summarize the HCS emergency call down procedure, describing the role the Communications Directory plays.
### CTI-300

**Integrated Health Alerting and Notification System (IHANS) Training & Certification**

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<thead>
<tr>
<th>Date</th>
<th>Time</th>
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<tbody>
<tr>
<td>Thursday, May 20, 2021</td>
<td>1-4pm</td>
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<tr>
<td>Tuesday, June 15, 2021</td>
<td>9am-12pm</td>
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</tbody>
</table>

**Provider:** NYSDOH Commerce Training Institute  
**Webinar:** Yes  
**Average Completion Time:** 3 hrs  
**Enroll in LMS Course:** [CTI-300](#)  

This course covers all information necessary to begin the certification process for using the Integrated Health Alerting & Notification System. Participants will receive hands on practice with the tools and be offered an opportunity to complete certification.

Users who wish to complete certification are strongly encouraged to send an advance message to any audience they may broadcast to as part of the certification process. Typically, course participants broadcast a sample notification to their HIN Coordinators (LHDs) or Directory Coordinators (NYSDOH).

### CTI-502

**New York State Evacuation of Facilities in Disasters Systems (eFINDS) version 3.0**

<table>
<thead>
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<tbody>
<tr>
<td>Wednesday, May 26, 2021</td>
<td>10-11am</td>
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<tr>
<td>Monday, June 21, 2021</td>
<td>2-3pm</td>
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</tbody>
</table>

**Provider:** NYSDOH Commerce Training Institute  
**Webinar:** Yes  
**Average Completion Time:** 1 hr  
**Enroll in LMS Course:** [CTI-502](#)  

The New York State Evacuation of Facilities in Disasters Systems (eFINDS) is the patient/resident tracking application housed on the Health Commerce System (HCS). This course provides a solid foundation for registering and updating patient/resident location information during an incident or event, such as a storm, flood, non-natural incident or practice exercise/drill. Course participants will be provided a demonstration of the eFINDS application including: eFINDS Data Reporter and eFINDS Data Administrator role permissions; how to register a patient/resident with a scanner and without; use a spreadsheet to register multiple patient/residents; update patient/resident tracking information as an evacuating facility, and as a receiving facility. The session concludes with hands-on exercises.

### PCEPN-EM101

**Emergency Management for Primary Care Centers**

Primary Care Emergency Preparedness Network (PCEPN) is co-led by the Community Health Care Association of New York State (CHCNY) and the Primary Care Development Corporation (PCDC) and was created in close partnership with and support from the NYC Department of Health and Mental Hygiene Office of Emergency Preparedness and Response. PCEPN helps coordinate planning, training, and response services for the New York City primary care community so they can prepare for and respond to community and citywide needs in the event of a disaster or emergency on a local and regional level.

**Provider:** CHCNY  
**Enroll in LMS#:** [PCEPN-EM101](#)  

Please contact the PCEPN team at [info@pcepn.org](mailto:info@pcepn.org) with any questions or concerns.

This 30 minute pre-recorded course will provide an overview of the four phases of emergency management, the key elements of an emergency management program and plan, staff roles, and the role of the primary care center in emergencies and disasters. This course is recommended for primary care staff of all levels. To receive a certificate of completion for this course please take the pre-test and the post-test.  

*For optimum performance please use Google Chrome to view*
The National Network of Public Health Institutes (NNPHI) is proud to announce its participation in Project Firstline, a collaborative made up of healthcare, public health, and academic partners, as well as 64 state, territorial, and local health departments funded through the Centers for Disease Control and Prevention’s (CDC) Epidemiology and Laboratory Capacity Cooperative Agreement.

Project Firstline’s training and engagement opportunities will include short, accessible training videos, virtual interactive events, and telementoring to ensure healthcare and public health professionals are empowered with the science and reasoning behind essential infection control practices, and can confidently apply those practices to protect themselves, their facility, their family, and their community.

The COVID-19 pandemic has highlighted gaps in infection control knowledge and practice in healthcare settings nationwide. CDC’s engagement of partners, such as NNPHI and the National Association of County and City and County Health Officials (NACCHO), demonstrates the important role of public health and local health departments in advancing infection control.

- Be sure to check out CDC's Project Firstline Facebook, Twitter, and
- Sign up to get the latest email updates from our Emergency Preparedness, Response and Recovery program as new trainings and tools are released!

Learn How You Can be Part of this Important Mission
New and Upcoming Live Events
Note: *Some items are marked with NEW! generally indicating that the promotion is new to this edition of the Aware Prepare Update.*

**NEW! Opioids in America – The Epidemic (AWR-933-V6)**
Sponsored by FEMA CDP
Monday, May 3, 2021, 11:00am - 12:00pm
[Register Here](#)

**NEW! AWR-934-HC4: Medical Surge Management**
Sponsored by FEMA CDP
Tuesday, May 4, 2021, 10:00am - 12:00pm
[Register Here](#)

**NEW! Emergency Management and the Public Information Officer (MGT-902-V2)**
Sponsored by FEMA CDP
Tuesday, May 4, 2021, 12-1pm
[Register Here](#)

**NEW! Covid-19 Clinical Grand Rounds**
Sponsored by Project ECHO
Tuesday, May 4, 2021, 12-1pm
[Register Here](#)

**NEW! Emerging and Resurging Infectious Diseases (AWR-933-V12)**
Sponsored by FEMA CDP
Tuesday, May 4, 2021, 12-1pm
[Register Here](#)

**NEW! Log-in2Learn with Sean J. Haley, Ph.D., MPH "State changes to alcohol availability during COVID-19: What can state/local public health departments do to protect communities’ health?"**
Sponsored by Region 2 Public Health Training Center
Tuesday, May 4, 2021, 12:00 - 1:00 PM

**Registration:**
Step 1: Register for webinar [here](#)
Step 2: Please click the link below to join the webinar:
https://columbiacuimc.zoom.us/j/92857350697?pwd=NVJ4Z21ITkJheXpvRXNsmMTluL3M5dz09
Passcode: 288531
[Register Here](#)

Sponsored by FEMA CDP
Wednesday, May 5, 2021, 10-11:15am
[Register Here](#)
NEW! Psychological Preparedness for Responders (AWR-933-V7)
Sponsored by FEMA CDP
Wednesday, May 5, 2021, 11am-12pm
Register Here

NEW! The Right to Protest and Law Enforcement Response (AWR-936-V2)
Sponsored by FEMA CDP
Wednesday, May 5, 2021, 12-1pm
Register Here

NEW! Climate Adaption Planning For Emergency Management
Sponsored by NDPTC
Wednesday, May 5, 2021, 1-5pm
Register Here

NEW! Behavioral Telehealth Solutions
Sponsored by HANYS
Thursday, May 6, 2021, 10-11:30am
Register Here

The Right to Protest and Law Enforcement Response (AWR-936-V2)
Sponsored by FEMA CDP
Thursday, May 6, 2021, 11:00am - 12:00pm
Register Here

Behavioral Telehealth Solutions
Sponsored by Healthcare Association of New York State (HANYS)
Thursday, May 6, 2021 (10-11:30am)
Register Here

Hesitancy, Equity, and Transparency: Rolling out the COVID-19 Vaccine
Sponsored by Dialogue 4 Health
Thursday, May 6, 2021, 2-3pm
Register Here

NEW! A Deadly Dose: Fentanyl, Opioids, and the First Responder (AWR-933-V1)
Sponsored by FEMA CDP
Monday, May 10, 2021, 11:00am - 12:00pm
Register Here

NEW! MGT341: Disaster Preparedness for Healthcare Organizations Within the Community Infrastructure
Sponsored by TEEX
May 10 - 14, 2021, 9:00am start time
Register Here
NEW! Planning, Response, and Management of a Biological Pathogen or Agent Incident (AWR-935-V5)
Sponsored by FEMA CDP
Monday, May 10, 2021, 12:00pm - 1:00pm
Register Here

NEW! Planning, Response, and Management of Radiological and Nuclear Incidents (AWR-935-V4)
Sponsored by FEMA CDP
Monday, May 10, 2021, 7:00pm - 9:00pm
Register Here

NEW! Active Shooter Incident Management
Sponsored by TEEX
May 11-12, 2021, 9:00am - 5:00pm
Register Here

NEW! AWR-934-HCV3: Special Needs Population Considerations During Emergency Response
Sponsored by FEMA CDP
Tuesday, May 11, 2021, 11:00am - 12:00pm
Register Here

NEW! Partnering with Voluntary Organizations Active in Disasters (VOAD) for Disaster Response and Recovery (AWR-933-V16)
Sponsored by FEMA CDP
Tuesday, May 11, 2021, 12:00pm - 1:00pm
Register Here

NEW! Black and Latinx Mental Health Disparities: Experiences with Telemental Health Services
Sponsored by HANYS
Tuesday, May 11, 2021, 1:00pm – 2:00pm
Register Here

NEW! AWR326 – Tornado Awareness Registration
Sponsored by NDPTC
Tuesday, May 11, 2021, 2:00pm – 6:00pm
Register Here

NEW! Communicating Effectively in an Emergency (MGT-902-V7)
Sponsored by FEMA CDP
Wednesday, May 12, 2021, 10:00am - 11:30am
Register Here
NEW! Critical Incident Stress Debriefing (CISD): We Need It More Than We Know (AWR-933-V2)
Sponsored by FEMA CDP
May 12, 2021, 11:00am - 12:00pm
Register Here

NEW! AWR-934-HCV8: Healthcare Facility Preparedness
Sponsored by FEMA CDP
May 12, 2021, 12:00pm - 1:15pm
Register Here

NEW! AWR-934-HCV10 Case Tracking and Epidemiology Tools
Sponsored by FEMA CDP
May 12, 2021, 3:00pm - 4:00pm
Register Here

NEW! Active Shooter Incident Management
Sponsored by TEEX
May 13-14, 2021, 9:00am - 5:00pm
Register Here

NEW! Summer travel and COVID-19: Safety messaging that will inform and motivate
Sponsored by Public Health Communications Collaborative
Thursday, May 13, 2021, 1-2pm
Register Here

NEW! Media Relations and Press Conferences (MGT-902-V4)
Sponsored by FEMA CDP
Friday, May 14, 2021, 12-1pm
Register Here

NEW! Planning, Response, and Management of a Biological Pathogen or Agent Incident (AWR-935-V5)
Sponsored by FEMA CDP
Friday, May 14, 2021, 4-5pm
Register Here

NEW! MGT317: Disaster Management for Public Services
Sponsored by TEEX
May 17 - 21, 2021, 9:00am start time
Register Here

NEW! The Right to Protest and Law Enforcement Response (AWR-936-V2)
Sponsored by FEMA CDP
May 17, 2021, 10:00am - 11:00am
Register Here
NEW! Hospital Planning for Mass Casualty Incident Surges: Natural Disasters (AWR-933-V4)
Sponsored by FEMA CDP
May 17, 2021, 11:00am - 12:00pm
Register Here

NEW! Interpersonal Skills for Public Information Officers (MGT-902-V6)
Sponsored by FEMA CDP
May 17, 2021, 12:00pm - 1:30pm
Register Here

NEW! Planning, Response, and Management of Radiological and Nuclear Incidents (AWR-935-V4)
Sponsored by FEMA CDP
May 17, 2021, 4:00pm - 6:00pm
Register Here

NEW! AWR-934-HCV2: Mass Casualty Incident Response
Sponsored by FEMA CDP
May 18, 2021, 12:00pm - 1:30pm
Register Here

NEW! Hurricane Awareness
Sponsored by NDPTC
May 18, 2021, 1:00pm - 5:00pm
Register Here

NEW! AWR-933-OLSV9: Active Shooter/Assailant: Behavioral Indicators and How to Respond
Sponsored by FEMA CDP
May 18, 2021, 7:00pm - 8:00pm
Register Here

NEW! Addressing Systems for Health: Health Care, Public Health and Social Services
Sponsored by Systems for Action
Wednesday, May 19th, 12-1pm
Register Here

Prepared4All Townhall sessions on the third Wednesday of every month through July
Sponsored by The Association of University Centers on Disabilities
Wednesday, May 19, 2021 (1-2pm)
Register Here

Emerging Lessons from COVID-19 Part III: Action Towards Equity Virtual Event
Sponsored by the National Network of Public Health Institutes
Wednesday, May 19th, 1-5pm
Register Here
NEW! Evaluating Inclusiveness in Multi-Sector Community
Health Networks: The Case of Tribal Organizations
Sponsored by Systems for Action
Wednesday, June 2, 2021, 12-1pm
Register Here

New OnDemand Content on the NYLearnsPH.com LMS

Log In 2 Learn: Breaking Through Public Health
Bureaucracy: tools and tips to successfully navigate internal administration and processes
Sponsored by Region 2 Public Health Training Center
Recorded April 6, 2021
Enroll in LMS Course: Req2PHTC-L2L202104

Addressing COVID Vaccination Rates in Underserved Communities - Data, Tools, and Supporting Information
Sponsored by American Public Health Association
Recorded April 16, 2021
Enroll in LMS Course: APHA-20210416

Meet the Partner Special Series: Saving Lives with Trauma Informed Care
Sponsored by Dialogue for Health
Recorded March 24, 2021
Enroll in LMS Course: PHI-202103

Region 2 PHTC- LogIn2Learn: The Challenge of Vaccine Hesitancy in the COVID Pandemic
Sponsored by Region 2 Public Health Training Center
Recorded March 2, 2021
Enroll in LMS Course: Req2PHTC-L2L202103

Region 2 PHTC- LogIn2Learn: Strategic Storytelling: Using Data to Tell a Story and Telling Stories with Data
Sponsored by Region 2 Public Health Training Center
Recorded February 2, 2021
Enroll in LMS Course: Req2PHTC-L2L202102

Region 2 PHTC- LogIn2Learn: Policy Making and Systems Thinking: tools to help the public health workforce address challenging times
Sponsored by Region 2 Public Health Training Center
Recorded January 12, 2021 12-1pm
Enroll in LMS Course: Req2PHTC-L2L202101

Resources Available When Mass Effect Incidents/Casualties Happen
Sponsored by South Central Partnership
Enroll in LMS Course: SCP-104
IS-315: CERT and the Incident Command System (ICS)
Enroll in LMS Course: FEMA IS-315

IS-317: Introduction to Community Emergency Response Team
Enroll in LMS Course: FEMA IS-317

Recent COCA (Clinician Outreach and Communication Activity) Calls/Webinars

Title: Johnson & Johnson/Janssen COVID-19 Vaccine and Thrombosis with Thrombocytopenia Syndrome (TTS): Update for Clinicians
Recorded: Tuesday, April 27, 2021

Title: Johnson & Johnson/Janssen COVID-19 Vaccine and Cerebral Venous Sinus Thrombosis with Thrombocytopenia – Update for Clinicians on Early Detection and Treatment
Recorded: Thursday, April 15, 2021

Title: The Role of Telehealth in Expanding Access to Healthcare During the COVID-19 Pandemic: Considerations for Vaccine Uptake and Monitoring for Adverse Events
Recorded: Thursday, March 11, 2021

Title: What Every Clinician Should Know about COVID-19 Vaccine Safety and Effectiveness and How to Address Patient Questions and Concerns
Recorded: Tuesday, March 09, 2021
Title: What Clinicians Need to Know About Johnson & Johnson's Janssen COVID-19 Vaccine
Recorded: Tuesday, March 2, 2021

Title: Treating Long COVID: Clinician Experience with Post-Acute COVID-19 Care
Recorded: Thursday, January 28, 2021

Title: COVID-19 Vaccines: Update on Allergic Reactions, Contraindications, and Precautions
Recorded: Wednesday, December 30, 2020

Title: What Clinicians Need to Know About the Pfizer-BioNTech and Moderna COVID-19 Vaccines
Recorded: Friday, December 18, 2020

Free Fundamentals Training: Apply Now
SCCM has funding available to bring FREE critical care training to U.S. Federally Qualified Health Centers that receive funds from the Health Resources & Services Administration Health Center Program or are members of the Indian Health Services.
Up to 35 training programs will be funded through September 29, 2021.
See if you qualify and help hospital staff prepare for patient surges during the COVID-19 pandemic and other emergency events.
New Training Opportunity

The Finger Lakes Geriatric Education Center at the University of Rochester Medical Center in partnership with the Ithaca College Gerontology Institute and the National Center for Post-Traumatic Stress Disorder are pleased to present this new online resource to support long-term care workforce during the time of the COVID-19 Pandemic response.

“We know that our long-term care settings have been disproportionately affected by COVID-19 with high rates of infection and mortality of vulnerable residents, while the direct care workforce in these settings have been the unsung heroes providing compassionate care in incredibly challenging circumstances - staffing shortages, PPE shortages, limits on family visitation, and high rates of exposure and infection among health care workers. Our front-line workers deserve the best support and training in these challenging times.”

Thomas V. Caprio, MD, MPH, MS, CMD, HMDC, FACP, AGSF, FAAHPM
Professor of Medicine/Geriatrics, Psychiatry, Dentistry, Clinical Nursing, & Public Health Sciences
Director, Finger Lakes Geriatric Education Center

The online module, Stress First Aid for Long-Term Care, is a self-care and peer support model adapted specifically for long-term care health care personnel.

Access this FREE training by creating an account here: https://collabornation.net/login/geriatriceducation

For more information, visit the FLGEC website.

Scientific Brief: Community Use of Cloth Masks to Control Spread of SARS-CoV-2

Experimental and epidemiological data support community masking to reduce the spread of SARS-CoV-2. The prevention benefit of masking is derived from the combination of source control and personal protection for the mask wearer.

CDC has published a summary of this science and will update it as additional science becomes available. Read the full brief: "Scientific Brief: Community Use of Cloth Masks to Control the Spread of SARS-CoV-2"
## COVID-19: JITT - Online/On Demand

* Denotes an online training course included on the NYSDOH HPP Pre-Approved List

### Allocation of Scarce Resources/Altered Standards of Care/Disaster Triage

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<th>Organization/Module</th>
<th>Topics</th>
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<td>World Health Organization (WHO) - OpenWHO</td>
<td>Severe Acute Respiratory Infection (SARI) Facilities</td>
</tr>
<tr>
<td>Society of Critical Care Medicine On Demand Modules</td>
<td>Augmenting Critical Care Capacity During a Disaster</td>
</tr>
<tr>
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<td>Disaster Triage and Allocation of Scarce Resources</td>
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<tr>
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<td>Sustained Mechanical Ventilation Outside Traditional Intensive Care Units</td>
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<tr>
<td>New York State Department of Health Learning Management System (LMS)</td>
<td>SCP-0121 Alternative Standards of Care in Disaster</td>
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<td>SCP-0186 Community Management of an Epidemic Outbreak</td>
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### Critical Care for the Non-ICU Professional

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<th>Organization/Module</th>
<th>Topics</th>
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<tr>
<td>Society of Critical Care Medicine On Demand Modules</td>
<td>Critical Care for the Non-ICU Clinician (complete course)</td>
</tr>
<tr>
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<td>Recognition and Assessment of the Seriously Ill Patient</td>
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<td>Airway Management</td>
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<td>Airway Assessment and Management</td>
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<td>Critical Care for Older Adults</td>
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<tr>
<td></td>
<td>Diagnosis and Management of Acute Respiratory Failure</td>
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<td></td>
<td>Mechanical Ventilation I</td>
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<td></td>
<td>Mechanical Ventilation II</td>
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<td>Diagnosis and Management of Shock</td>
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### Collecting, Packing and Shipping of Infectious Specimens

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<tr>
<th>Organization/Module</th>
<th>Topics</th>
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<tr>
<td>NYSDOH Centers for Disease Control and Prevention – Lab Division</td>
<td>Training for Sample Collection Procedure for COVID-19: For drive-through sampling station (2016)</td>
</tr>
<tr>
<td></td>
<td>Packing and Shipping Division 6.2 Materials: What the Laboratory Professional Should Know (2016)</td>
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### Continuity of Operations Planning

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<tr>
<th>Organization/Module</th>
<th>Topics</th>
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<tbody>
<tr>
<td>New York State Department of Health Learning Management System (LMS)</td>
<td><em>AMCRTC-COOPBP1-REC</em>: Intro to COOP in the Health Care Sector</td>
</tr>
<tr>
<td>Federal Emergency Management Agency Emergency Management Institute</td>
<td><em>IS-520</em>: Introduction to Continuity Planning for Pandemic Influenzas</td>
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<td><em>IS-522</em>: Exercising Continuity Plans for Pandemics</td>
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<td><em>IS-1300</em>: Introduction to Continuity of Operations (previously IS-547)</td>
</tr>
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### Crisis and Emergency Risk Communications

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<tr>
<th>Organization/Module</th>
<th>Topics</th>
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<tbody>
<tr>
<td>Centers for Disease Control and Prevention</td>
<td>CERC Online Training</td>
</tr>
<tr>
<td>New York State Department of Health Learning Management System (LMS)</td>
<td>CDC-CERC-01 2018 Crisis and Emergency Risk Communication (CERC)</td>
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<tr>
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<td>SCP-0244 Risk Communication: Best Practices for Communicating Effectively in High Stress Situations</td>
</tr>
</tbody>
</table>

### Disaster Mental Health

<table>
<thead>
<tr>
<th>Organization/Module</th>
<th>Topics</th>
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<tbody>
<tr>
<td>New York State Department of Health Learning Management System (LMS)</td>
<td><em>PFA100.a</em>: Psychological First Aid</td>
</tr>
<tr>
<td></td>
<td><em>OHEP-DMHRec-2017</em> Disaster Mental Health: Consequences of Infectious Disease Outbreaks</td>
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<tr>
<td></td>
<td>SCP-0254 Supporting Children in Times of Crisis</td>
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<tr>
<td>Infection Prevention</td>
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<tr>
<td>World Health Organization (WHO) - OpenWHO</td>
<td>ePROTECT Respiratory Infections (EN)</td>
</tr>
<tr>
<td></td>
<td>Infection Prevention and Control (IPC) for Novel Coronavirus (COVID-19)</td>
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<tr>
<th>Isolation and Quarantine</th>
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<tr>
<td>Rural Domestic Preparedness Consortium</td>
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<tr>
<th>Mass Fatality Management</th>
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<tr>
<th>Medical Countermeasures/Strategic National Stockpile/Military Resources</th>
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<tbody>
<tr>
<td>New York State Department of Health Learning Management System (LMS)</td>
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<tr>
<td>Center for Disease Control and Prevention - Strategic National Stockpile</td>
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<tr>
<td>FEMA EMI - Independent Study</td>
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<tr>
<td>TEEX/NERRTC</td>
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<tr>
<th>Personal Protective Equipment (Donning/Doffing)</th>
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| National Ebola Training and Education Center | Personal Protective Equipment for COVID-19 |
| NYSDOH | Training for Sample Collection Procedure for COVID-19: PPE Donning & Doffing for drive-through sampling station |

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<tr>
<th>Volunteer Management</th>
</tr>
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</table>

| FEMA EMI - Independent Study | IS-244.b: Developing and Managing Volunteers |
|                                                                                | IS-288.a: The Role of Voluntary Agencies in Emergency Management |
| New York State Department of Health Learning Management System (LMS) | ClinOps-201705: Emergency Declarations and Mutual Aid: Accessing Staff Resources During a Local Emergency |

<table>
<thead>
<tr>
<th>Recovery</th>
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</table>

| FEMA EMI - Independent Study | IS-2905: Coordinating Health and Social Services Recovery |
| TEEX/NERRTC | DMP 370: Disaster Recovery Awareness |

For Additional Online/On Demand Training Opportunities to include topics such as Active Shooter – Burn Care – Core Disaster Life Support – Cybersecurity – Disaster Triage - Disaster Mental Health - eFINDS – Hazmat – HSEEP – ICS – Pediatrics – Special Events Management visit: https://www.urmc.rochester.edu/emergency-preparedness/online-self-study-training-opportunities.aspx
Upcoming and Recent CDC COCA (Clinician Outreach and Communication Activity) Calls: [https://emergency.cdc.gov/coca/calls/index.asp](https://emergency.cdc.gov/coca/calls/index.asp)

Free continuing education (CME, CNE, ACPE, CEU, CECH, and AAVSB/RACE) are available for most calls. For more information about free CE, visit [https://emergency.cdc.gov/coca/continuingeducation.asp](https://emergency.cdc.gov/coca/continuingeducation.asp)

Title: What Clinicians Need to Know About Johnson & Johnson’s Janssen COVID-19 Vaccine
Date: Tuesday, March 2, 2021
Time: 2:00–3:00 P.M. ET
Title: COVID-19 Vaccines: Update on Allergic Reactions, Contraindications, and Precautions
Date: Wednesday, December 30, 2020

Title: What Clinicians Need to Know About the Pfizer-BioNTech and Moderna COVID-19 Vaccines
Date: Friday, December 18, 2020

Title: 2020-2021 Influenza Vaccination Recommendations and Clinical Guidance during the COVID-19 Pandemic
Date: Thursday, Aug 20, 2020

Title: COVID-19 & Telehealth Implementation: Stories from the Field
Date: Tuesday, August 4, 2020

Title: Coronavirus Disease 2019 (COVID-19) and Diabetes: The Importance of Prevention, Management, and Support
Date: Tuesday, July 28, 2020

Title: Applying COVID-19 Infection Prevention and Control Strategies in Nursing Homes
Date: Tuesday, June 16, 2020

Title: Multisystem Inflammatory Syndrome in Children (MIS-C) Associated with Coronavirus Disease 2019 (COVID-19)
Date: Tuesday, May 19, 2020

Title: COVID-19 in the United States: Insights from Healthcare Systems
Date: Friday, April 17, 2020
2019 Evacuation Plan Template Update
Recorded Sessions for Nursing Homes and Adult Care Facilities

Background

The Office of Health Emergency Preparedness (OHEP) is pleased to announce the release of the updated 2019 evacuation plan template. The 2019 template will serve as a revision to the previously released version.

Goal

To review the updates and revisions included in the updated 2019 Nursing Home and Adult Care Facility Evacuation Plan templates.

Target Audience

Nursing Home and Adult Care Facility staff responsible for emergency preparedness and evacuation planning

Note

Facilities are not required to adopt or use updated templates. It is strongly encouraged for facilities to review the updated documents and include in plan updates as needed or appropriate.

NYSDOH Faculty

Katharine Logan
Health Care Preparedness Coordinator | Office of Health Emergency Preparedness

Link to recorded sessions:

Recorded Session for Nursing Homes

Recorded Session for Adult Care Facilities

Please note— you will need to press play at the lower left corner of the screen

Questions Regarding Training
Direct questions to 518-474-2893.
Comprehensive Emergency Management Plan Training Online Training Module

Background
The purpose of the New York State Department of Health (NYSDOH) Comprehensive Emergency Management Plan (CEMP) Training is to provide personnel at adult care facilities across the State of New York with the information and tools to develop a CEMP to prepare for, respond to, and recover from natural and man-made disasters.

Training Objectives
• Facilitate staff familiarity with CEMP purpose, use, development, and implementation.
• Empower facilities to be self-sufficient for 72 hours after an incident.
• Enable facilities' timely determination and implementation of protective actions.
• Foster collaboration and coordination with facility emergency response partners
• Build the foundation for a risk-based CEMP and emergency preparedness program.
• Empower facilities to use the Incident Command System to respond to emergencies.
• Empower Facilities to identify critical information to protect and disseminate during an incident.

Target Audience
Nursing Home or Adult care facility personnel that will be involved in facility level emergency planning (strongly recommended for Administrators and Safety / Security / Plant Managers).

Prior completion of FEMA IS-100.C strongly encouraged.
Training produced by Hagerty Consulting, Inc.

Training Module
Training delivered though an interactive online module that can be found using the registration information below or by clicking here: OHEP-CEMPONLINE

Questions Regarding NYSDOH Learning Management System (LMS)
Direct questions to edlearn@health.ny.gov or 518-474-2893.

Questions Regarding Training
Direct questions to prepedap@health.ny.gov or 518-474-2893.

Registration
To enroll in the training, please go to www.NYLearnsPH.com and either register or login to the LMS. Search Course Catalog for: OHEP-CEMPONLINE OR click this shortcut to the course enrollment page on the LMS.

NOTE - PLEASE READ - Please verify your contact information in your LMS profile when registering. All required course materials will be sent using the e-mail address listed in the LMS.
 ClinOps-202010  October ClinOps Webinar - CDMS v.7.0 Part II
This webinar will feature a presentation by NYS DOH Division of Epidemiology staff and provide further training on the new Countermeasure Data Management System (CDMS) Version 7.0 application and continued presentation of current functionality and enhancements.

ClinOps-202008  August ClinOps Webinar - CDMS v.7.0 Introduction
This webinar will feature a presentation by Julie Schenkman, Kevin Buettner, and Matthew De Lafayette from the DOH Information and Technology Services providing a preview to the new Countermeasure Data Management System (CDMS) Version 7.0 application planned for introduction this Fall.

This webinar outlines the data from the BP-1X (2018-2019) Site Activation, Staff Notification, Acknowledgement and Assembly and Facility Setup drills that are completed in either HERDS or DCIPHER by all counties as a part of the BPR-10 deliverable. The goal is to provide background information on what data and information the drills provide us, and to take a step further by comparing across regions to determine potential gaps and drive future guidance and exercise development.

ClinOps-201910  Adverse Events: Mitigation, Identification and Reporting
The October 2019 Medical Countermeasure (MCM) Clinical Operations webinar will include the working definition of an adverse event and the prevention and mitigation strategies done through accurate medical screening and onsite quality review. The presentation will include methods to identify adverse events, including side effects, contraindications and administration/documentation errors. Follow up and reporting requirements will also be reviewed. A question and answer period will be made available.

ClinOps-201907  Infection Control and Injection Safety at Points of Dispensing
The July 2019 Medical Countermeasure (MCM) Clinical Operations webinar will provide an overview of required clinical infection control practice standards at Points of Dispensing. This webinar will also highlight safe injection practices, recommendations for POD infection control procedures, oversight of infection control standards and recommendations for Just in Time Training.

ClinOps-201905  Vaccine Management During Emergencies
This webinar will include information related to vaccine storage and handling requirements and cold chain management during an emergency. The presentation will include site selection considerations for storage of vaccine and equipment and temperature monitoring requirements for transport to and from County Staging Site (CSS). Updated vaccine storage requirements for POD site locations will also be highlighted.

If you are looking at a print version of this document, please search the www.NYLearnsPH.com LMS Course Catalog for the course numbers above.
<table>
<thead>
<tr>
<th><strong>New York State Department of Health</strong></th>
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</thead>
<tbody>
<tr>
<td><strong>Heat and Health in New York State</strong></td>
<td>“Heat and Health in New York State” is intended to educate social service providers and community leaders in preventing heat’s adverse health effects among vulnerable populations.</td>
</tr>
<tr>
<td>Enroll in LMS: <a href="#">NYSDOH-Climate1</a></td>
<td></td>
</tr>
<tr>
<td><strong>WIC and Climate Change in New York State</strong></td>
<td>“WIC and Climate Change in New York State” describes the impacts of climate change and what it may mean for WIC programs. Both courses provide evidence of the climate changing, how people may be affected, and resources or mitigation strategies in response to the changing climate.</td>
</tr>
<tr>
<td>Enroll in LMS: <a href="#">NYSDOH-Climate2</a></td>
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</tr>
<tr>
<td><strong>Climate Change and Public Health 101 - Northeast Edition</strong></td>
<td>20 minute online course! This course focuses on the public health impacts from climate change that are of most concern to the Northeast and what local health departments can do to mitigate and prevent them.</td>
</tr>
<tr>
<td>Enroll in LMS: <a href="#">BRACE-Climate101</a></td>
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<tr>
<td><strong>NYS Department of Health: Climate &amp; Health Profile</strong> (Originally Aired March 30, 2016)</td>
<td>Presenter: Asante Shipp Hilts  The webinar will describe the changing NYS climate, climate-related health impacts, vulnerable populations, methods for assessing vulnerability, challenges and opportunities, existing NYS initiatives and collaborations, and implementation of the NYSDOH Climate and Health Strategic Map.</td>
</tr>
<tr>
<td>Enroll in LMS: <a href="#">Reg2PHTC-Climate1</a></td>
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</tbody>
</table>
## CDC-CERC-01

### Crisis and Emergency Risk Communication (CERC)

**Provider:** Centers for Disease Control & Prevention  
**Course Updated:** 6/26/2018  
**Average Completion Time:** 2hrs  
**Continuing Education:** 0.2 CEUs  
**Enroll in LMS Course #:** [CDC-CERC-01](#)

At the conclusion of the training, the participant will be able to do the following:  
- Explain Crisis and Emergency Risk Communication (CERC) principles.  
- Describe the psychology of a crisis and the type of messages each audience needs.  
- Explain how to tailor messages.  
- Define core concepts of crisis communication planning.  
- Explain the roles of the media and spokesperson.  
- Describe the benefits of social media and mobile media devices.

## SNS-101

### SNS Overview

**LMS Course Completion Requirement:**  
“Message” TRAIN Certificate to Course Administrator  
**Continuing Education:** 1 CHES; 1 CME; 0.1 Continuing Nursing Education; 1 MCHES  
**TRAIN CE Course #:** WB 2273 Course ID 1041004  
**Enroll in LMS Course #:** [SNS-101](#)

The course is designed to provide basic background information and definitions of federal agencies, stakeholders and other partners that will help understand all SNS operations during a public health event. The SNS Overview Course will fill the professional practice gap by providing the states and local agencies with information to manage SNS assets that may be deployed to sites during a public health emergency. The participants will learn the levels of support provided by the SNS, and the response concepts, the planning functions needed for consideration and operational requirements for receiving, distributing and dispensing of SNS material.

## SNS-103

### Closed Point of Dispensing Considerations: an SNS Perspective

**LMS Course Completion Requirement:**  
“Message” TRAIN Certificate to Course Administrator  
**Continuing Education:** 1.5 CME; .14 ACPE-Contact Hours; 1.4 ANCC: Contact Hours Continuing Nursing Education; 1.5 MCHES  
**TRAIN Course ID:** 1055915  
**Enroll in LMS Course #:** [SNS-103](#)

The Closed POD Planning course provides state and local agencies with information to manage Closed POD sites during a public health emergency. It covers planning functions for designing a system to quickly dispense prophylactic medications to the employees and their families. The course introduces common terminology and concepts of mass dispensing at the community level. Some locations may use other terminology.
## CDC-RAD

**Radiation Basics Made Simple**

<table>
<thead>
<tr>
<th>Average Completion Time:</th>
<th>1.5 hrs</th>
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<tbody>
<tr>
<td><strong>Continuing Education:</strong></td>
<td>0.1 CEUs, 1.4 CNEs, 1.5 CMEs</td>
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<tr>
<td><strong>Enroll in LMS Course #:</strong></td>
<td><a href="#">CDC-RAD</a></td>
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The Centers for Disease Control and Prevention, Radiation Studies Branch announces the launch of *Radiation Basics Made Simple*, the first in a series of radiation preparedness training modules. *Radiation Basics Made Simple* introduces participants to the fundamentals of radiation and radioactivity.

## CDC-PSYCH

**Psychological First Aid in Radiation Disasters**

<table>
<thead>
<tr>
<th>Average Completion Time:</th>
<th>1.25 hrs</th>
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<tbody>
<tr>
<td><strong>Continuing Education:</strong></td>
<td>0.1 CEUs, 1.2 CNEs, 1.25 CMEs</td>
</tr>
<tr>
<td><strong>Enroll in LMS Course #:</strong></td>
<td><a href="#">CDC-PSYCH</a></td>
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*Psychological First Aid in Radiation Disasters* is a self-study training that uses interviews conducted with experts involved in the Goiania and Three Mile Island incidents, and video scenarios that allow participants to observe how psychological first aid techniques can be employed in a variety of response settings.

## CDC-MYTHS

**Communicating in Radiation Emergencies: Myths of Radiation**

<table>
<thead>
<tr>
<th>Provider:</th>
<th>Centers for Disease Control</th>
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<tr>
<td><strong>Average Completion Time:</strong></td>
<td>1 hr</td>
</tr>
<tr>
<td><strong>LMS Course Completion Requirement:</strong></td>
<td>“Message” Certificate to Course Administrator</td>
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<tr>
<td><strong>Continuing Education:</strong></td>
<td>0.1 CEUs</td>
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<tr>
<td><strong>Enroll in LMS Course #:</strong></td>
<td><a href="#">CDC-MYTHS</a></td>
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</table>

Communicating in Radiation Emergencies: Myths of Radiation introduces participants to some common myths of radiation and identifies communications strategies to combat these and other myths. The training uses Person-On-The-Street interviews to identify the myths and features a discussion between risk communication and radiation subject matter experts to set the record straight.

**OBJECTIVES:** At the conclusion of the session, the participant will be able to:

- Describe seven common misconceptions associated with radiation.
- Debunk seven misconceptions using science-based explanations.
- Discuss one strategy to communicate accurate information during a radiation emergency for each misconception presented.
## Packaging and Shipping Division 6.2 Materials Online Course

**LMS Course Completion Requirement:**
“Message” TRAIN Certificate to Course Administrator

**Continuing Education:** 2 CEUs

**Course ID 1017204**

**Enroll in LMS Course #:** [CDC-PS2014](#)

---

**Who Should Attend:**
This course is intended for those learners seeking recertification in packing and shipping of infectious substances (Division 6.2 materials). This course does not apply to individuals seeking initial certification.

Packaging and shipping Division 6.2 materials, such as patient specimens containing infectious materials and cultures, are regulated by U.S. and international transport agencies. Fines and penalties can be imposed against those who fail to comply with the applicable rules including proper classification and documentation of training, proper packaging, marking and labeling and proper shipping documentation. Updated for 2014, this intermediate-level online course, designed for individual study, is suitable for those seeking re-certification. Participants are provided with information useful for complying with regulations through use of instructional content and the opportunity to apply knowledge using realistic scenarios. This course should take approximately 2 hours to complete.

**Objectives:** At the conclusion of this program, the participants will be able to:
- Classify specimens as an exempt human or animal specimen or either category A or category B infectious substance.
- Identify basic packaging concepts and processes for exempt human and animal specimens, category A and category B infectious substances and dry ice.
- List the documents required to accompany packages containing category A and category B infectious substances.
- Describe the documentation process for category A and category B infectious substances including specific differences dependent upon mode of transportation.

## RSS-101

### Receiving, Staging, and Storing (RSS) Training Video

**LMS Course Completion Requirement:**
“Message” TRAIN Certificate to Course Administrator

**Course ID 1017208**

**Enroll in LMS Course #:** [RSS-101](#)

This 14-minute videoarchive provides an overview of receiving, staging, and storing (RSS) Strategic National Stockpile (SNS) assets in the event of a public health crisis. It is designed to pro-vide information to organizations and personnel involved in Strategic National Stockpile RSS functions.
# Federal Emergency Management Agency (FEMA) Courses

## FEMA IS-100.C

**Introduction to Incident Command System**

- **Provider:** FEMA Independent Study
- **Course Updated:** 6/25/2018
- **Average Completion Time:** 2hrs
- **LMS Course Completion Requirement:** “Message” FEMA Certificate to Course Administrator
- **Continuing Education:** 0.2 CEUs
- **Enroll in LMS Course #:** [FEMA IS-100.C](#)

ICS 100, Introduction to the Incident Command System, introduces the Incident Command System (ICS) and provides the foundation for higher level ICS training. This course describes the history, features and principles, and organizational structure of the Incident Command System. It also explains the relationship between ICS and the National Incident Management System (NIMS).

## FEMA IS-200.C

**ICS for Single Resources and Initial Action Incidents**

- **Provider:** FEMA Independent Study
- **Course Updated:** 03/11/2019
- **On-line Course:** Yes
- **Average Completion Time:** 4 hrs
- **LMS Course Completion Requirement:** “Message” FEMA Certificate to Course Administrator
- **Continuing Education:** 0.4 CEUs
- **Enroll in LMS Course #:** [FEMA IS-200.C](#)

ICS 200 is designed to enable personnel to operate efficiently during an incident or event within the Incident Command System (ICS). ICS-200 provides training on and resources for personnel who are likely to assume a supervisory position within the ICS.

## FEMA IS-700.B

**National Incident Management System (NIMS) An Introduction**

- **Provider:** FEMA Independent Study
- **Course Updated:** 6/25/2018
- **On-line Course:** Yes
- **Average Completion Time:** 3.5 hrs
- **LMS Course Completion Requirement:** “Message” FEMA Certificate to Course Administrator
- **Continuing Education:** 0.4 CEUs
- **Enroll in LMS Course #:** [FEMA IS-700.B](#)

This course provides an overview of the National Incident Management System (NIMS). The National Incident Management System defines the comprehensive approach guiding the whole community - all levels of government, nongovernmental organizations (NGO), and the private sector - to work together seamlessly to prevent, protect against, mitigate, respond to, and recover from the effects of incidents. The course provides learners with a basic understanding of NIMS concepts, principles, and components.

## FEMA IS-800.C

**National Response Framework, An Introduction**

- **Provider:** FEMA Independent Study
- **Course Updated:** 3/27/2018
- **On-line Course:** Yes
- **Average Completion Time:** 3 hrs
- **LMS Course Completion Requirement:** “Message” FEMA Certificate to Course Administrator
- **Continuing Education:** 0.3 CEUs
- **Enroll in LMS Course #:** [FEMA IS-800.C](#)

The course introduces participants to the concepts and principles of the National Response Framework. The goal of this course is to familiarize participants with the National Response Framework and the ways it is applied in actual response situations.

**Course Objectives:**

At the end of this course, you will be able to describe:

- the purpose, scope, organization, and underlying doctrine of the National Response Framework (NRF).
- the Response roles and responsibilities of all elements of the whole community.
- core capabilities for Response and the actions required to deliver those capabilities.
- coordinating structures and operational planning used to support emergency response.
FEMA sponsored training from Columbia Univ’s National Center for Disaster Preparedness

PRINCIPLES OF COMMUNITY ECONOMIC RECOVERY

This awareness-level course addresses economic recovery as a key national priority, and a core capability as identified by FEMA’s National Preparedness Goal (NPG). This core capability has also been listed in FEMA’s Threat and Hazard Identification and Risk Assessment (THIRA) as a major post-disaster challenge impacting a given U.S. community’s long term recovery.

Objectives

1. Describe the factors that influence economic recovery for business and community concerns
2. Describe how economic recovery can be managed within the National Preparedness Goal and the National Disaster Recovery Framework (NDRF)
3. Describe how economic recovery themes within the National Preparedness Goal and the National Disaster Recovery Framework (NDRF) can be incorporated into whole community planning efforts
4. Describe key organizational steps for sustaining resilient economic recovery pre- & post-disaster within one’s community
5. Identify the relevant statutes and requirements to ensure that all members of a community are accounted for in economic recovery
6. Practice using customizable online planning tools and ‘how to’ guides with relevant pre- and post-disaster resources to benefit whole community planning

Enroll in LMS Course: NCDP-AWR 357

PREPAREDNESS ACTIONS TO PROMOTE ECONOMIC RESILIENCE AND RECOVERY

The purpose of this performance-level course is to prepare private organizations (both non-profit and for-profit) in communicating and defining action steps they can take to ensure their economic resilience to natural disasters. Topics and tools covered include those for business continuity planning (BCP), including small businesses, insurance categories and coverage options, hazard assessment, evaluation, mitigation and ways to promote employee and family preparedness through community planning.

Objectives

1. Practice the steps to conducting a hazard/risk analysis pertaining to disaster economic recovery;
2. Select potential community partners for coordinating economic recovery;
3. Appraise cost recovery options (such as insurance and federal programs) that may be utilized to support organizational recovery from a disaster;
4. Practice using customizable online planning tools;
5. Prepare an economic impact analysis as part of an online post disaster economic recovery case study. For example, one case will include the needs of farmers and ranchers.
6. Develop ways to improve whole community continuity of operations planning via an online decision tree tool.

Enroll in LMS Course: NCDP-PER 376W
NYS Coronavirus COVID-19 Resources


• New York State Encourages Farms to Register For Free COVID-19 Testing Opportunities

The NYS Departments of Agriculture and Markets; Health; and Labor are encouraging farmers to register for the COVID-19 testing initiative for seasonal workers. The state is making available free, on-farm COVID-19 testing to agricultural workers in Wayne, Orleans, Genesee, Ulster and Clinton Counties, which see the highest number of out-of-state workers during harvest season. The registration page is available here.

Farms who hire seasonal workers in these counties are Farm being offered an opportunity to have workers tested. This initiative is voluntary, free and will be set-up at sites selected by the farms who participate. For more information visit: [https://agriculture.ny.gov/news/new-york-state-encourages-farms-register-free-covid-19-testing-opportunities](https://agriculture.ny.gov/news/new-york-state-encourages-farms-register-free-covid-19-testing-opportunities)

• COVID-19 HOTLINE: NYS DOH maintains a Coronavirus Hotline (1-888-364-3065) where New Yorkers with questions about the coronavirus can speak with public health experts in their preferred language.

• MENTAL HEALTH HELPLINE: New Yorkers can get free online mental health assistance related to COVID-19 by calling the state's hotline at 1-844-863-9314.

• Sign up for COVID-19 Email Updates from NYS: [https://now.ny.gov/page/s/coronavirus-updates](https://now.ny.gov/page/s/coronavirus-updates)

• Ask NYSDOH questions about COVID-19 online here: [https://coronavirus.health.ny.gov/form/ask-us-a-question](https://coronavirus.health.ny.gov/form/ask-us-a-question)
