Thomas Bane, PhD, LMSW joined the Centers for Medicare & Medicaid Services in 2010 as a Presidential Management Fellow. He has been part of many outreach and community engagement activities during his federal service, including the rollout of the Affordable Care Act and in recovery efforts related to Hurricanes Irma and Maria in the U.S. Virgin Islands. Thomas is trained as a social worker and a qualitative researcher. He remains passionate about ensuring the community voices are heard by the Centers for Medicare & Medicaid Services. Please welcome Dr. Bane.